

## **Installation Service Warranty**

All systems sold by Kooyman B.V. have 5 Year Unit Manufacturer's Warranty on the compressors and 3 Year Unit Manufacturer's Warranty on all other parts – Parts and Labor.

Important information on Warranty

– Warranty will be voided by the manufacturer if the system is not installed by a Kooyman certified (and/or Kooyman recognized/qualified professional installer) and/or is not installed according to the manufacturer's specifications. Under these circumstances any service repairs or inspection costs will be the responsibility of the customer.

## **Terms and Conditions**

Upon acceptance of quotation this becomes a contract - meaning the client accepts the terms and conditions set out below in addition to the Kooyman General Terms and Conditions.

All equipment installed/delivered shall remain the property of Kooyman B.V. until full payment has been received.

Kooyman B.V. holds the right to enter premises where work has been performed and recover all equipment involved if default is made on payment.

Kooyman B.V. do not take any responsibility for any consequential damages to property after the installation is complete and commissioned.

Systems installed during construction must have adequate space or access to enable full service in future, and any costs incurred due to inaccessibility are to be borne by the client.

System maintenance is the responsibility of the owner.

If in the event a service call is placed and found that the equipment is operating normally or malfunctioning due to misuse or negligence by the client or the equipment has not been properly maintained by a licensed/certified air conditioning service provider in accordance with the manufacturer's guidelines, the client shall pay the cost of the service call together with labor and material costs.

Warranty will not be covered if it is found equipment is damaged due to outside influences like poor storage conditions prior to installation, incorrect voltage, flood, fire, lightning strike, or modifications to equipment carried out by unlicensed and/or unqualified personnel.

In some circumstances planning approval may be required prior to installation of any outdoor units depending upon the local authorities involved, it is the client's responsibility to determine whether this is the case and to obtain any necessary approvals that may be required.

Kooyman B.V. is not responsible for any existing electrical installation. Any unforeseen conditions to aerial or underground electrical mains will be at the client's expense.