

PROS sign up for FREE

Are you a general contractor or professional registered at the Chamber of Commerce? Then register for FREE at the PRO Desk at Kooyman Megastore to enjoy our special benefits for PROS only! You can register up to 3 persons per company who each will receive a personal PRO Card. Only with your PRO Card you can pay at the PRO Check Out.

To check if you qualify to sign up, please read the Pro Services Requirements section below.

PRO Desk

The PRO Desk is your one, dedicated point of contact. Our PRO Desk personnel is highly qualified to help you with any question or request that you have. The PRO Desk is open Monday – Friday from 8:00 AM – 5:00 PM.

PRO Check Out

Registered PROS can enjoy faster check out with their PRO Card at the PRO Check Out. This special cash register is open Monday – Friday from 7:00 AM – 5:00 PM. You can recognize it by the sign above it.

Rebate program and special promotions only for PROS

Based on your yearly purchase amount at Kooyman (with a minimum of Naf./AWG. 30.000,-) we will issue an additional rebate of 3% over all purchases with only a few exceptions. See Pro Service terms and conditions for more details. As a registered PRO you will also be kept up to date with the latest email promotions geared specially for PROS. This way you are the first to know what we have on sale.

60 Days return

Bought the wrong product? Normally you can return your products within 30 days. But for our PROS we've extended our return policy and you can return your items within 60 days!

Priority order picking & delivery service

Order picking

We offer you the option to submit your order so we have it ready when you visit our store. This is offered from Monday – Saturday according to the following schedule:

Orders submitted before:	Order pick up:
8.00 AM	same day between 12.00 PM – 6.00 PM
12.00 AM	same day between 4.00 PM – 7.00 PM
2.30 PM	same day between 6.30 PM - 7.00 PM
3.00 PM	next day between 7 AM - 12 PM



Delivery Service

We are happy to deliver your order at your construction site. Our delivery service is offered from Monday – Saturday according to the following schedule:

Orders submitted:	Delivery:
before 3.00 PM	same day
after 3 PM	next day before 12 PM

Delivery charges may apply. Check our PRO desk for more information.

Financing / Credit options

In case you need extra purchasing power to expand your business we can offer you financing options. Please ask for the possibilities at the PRO Desk.

Online access to your PRO Account

To help you with your administration you will receive an account to Kooyman Customer Portal to be able to manage your account, authorized persons and statements any time anywhere.

PRO Service terms & conditions

- Any firm that is officially registered at the Chamber of Commerce can register for the Kooyman PRO Service.
- Only the owner and/or director (the 'PRO') of the firm can apply for the Kooyman PRO Service.
- The PRO must handover a valid photo ID, valid Chamber of Commerce registration number and Fun Miles number.
- In case the PRO doesn't have a Fun Miles account, Kooyman provides a Fun Miles account for free.
- The PRO must have an e-mail account.
- A registered PRO gets issued a card which gives them access to in-store services and special promotions.
- A maximum of 3 PRO cards per company is allowed.
- Account holder provides the names for the additional PRO Card holders.
- The PRO Card is issued personally. Others cannot use the PRO Card.
- The PRO Card is property of Kooyman. A lost or stolen card must be reported at the PRO Desk in person or via mail or phone.
- The 3% rebate program of Kooyman requires a yearly minimum purchase amount of NAF./AWG. 30.000,-. The rebate is calculated after the end of each calendar year.



- Purchases of Cement and purchases that already have been subject to discounts or rebates do add up for calculating the Naf./AWG. 30.000.- threshold but do not qualify for 3% rebate themselves.
- The accountholder of the Kooyman PRO Service is responsible for notification of any account changes e.g. address, company name changes, authorized persons, etc.
- A PRO account is automatically barred after 6 months of inactivity, in which case it needs to be reactivated at the PRO desk before it can be used again. A barred PRO account never releases the PRO accountholder from any payment obligations.
- These terms and conditions have been last updated in January 2020.

